

Communication Components – 43 minutes Total

Communication Components - 16 minutes

The communication process has many components attached to it and each of them can be improved. From the intent and content of the message to the audience that is receiving it, these components have been a part of our lives since we learned how to talk. In this course we will discuss every aspect that is involved when communicating and how you can improve your communicating skills.

Communication Behavior Types - 13 minutes

There are four different communication behavior types that we all experience everyday. These individuals can be difficult to communicate with, but with these tools, you will learn how to effectively communicate with each of them. In this course, you will be introduced to the four different behavior types, what challenges they may bring to the conversation, and how to efficiently get them involved in any situation.

Common Communication Challenges - 14 minutes

Whether it's due to equipment failure, anxiety, mistakes or a difficult audience, communicating can be a difficult part of any job. In this course you will be introduced to these common communication challenges and what you can do to prevent them from happening. With this new knowledge, you will be able to confidently speak in front of any audience, even if an obstacle occurs!