

Business Processes – 1 hour 32 minutes Total

Business Intelligence - 37 minutes

In this course, we will define Business Intelligence and you will learn how to identify, develop and share it to your advantage. You will also learn how to gather facts and data, analyze the information, and use that information to make decisions. Using business intelligence will bring a competitive advantage for the individual and the organization.

Business Process Management - 35 minutes

Business process management is a control tool managers use to help their organizations remain competitive and is used to continuously provide customer value by identifying and eliminating non-value steps. In this course, you will learn the different types of business processes, examine each step of a Business Process Management Life Cycle, and the factors that could potentially make or break a business process management venture.

Critical thinking - 20 minutes

Critical thinking skills are crucial in business. Critical thinking involves the evaluation of sources such as data, facts, observable phenomena and research findings to better manage business-related problems and find resolutions. In this course, you will learn the principles and techniques of utilizing critical thinking in business, as well as new strategies for developing critical thinking skills.